How Can Government Manage Risks Associated with Artificial Intelligence?

Daniel J. Chenok, University of Texas

Artificial intelligence can help government agencies deliver better results, but there are underlying risks and ethical issues with its implementation that need to be resolved before AI becomes part of the fabric of government. Based on insights from an expert roundtable led by the IBM Center for The Business of Government and the Partnership for Public Service, agencies will need to address multiple risks and ethical imperatives in order to realize the opportunity that AI technology brings.